



Patient Satisfaction Counts

ONE OF THE THINGS I PARTICULARLY LIKE ABOUT THE PAIN MANAGEMENT AND TREATMENT CENTER

- I have never been treated better or more professionally at a medical clinic or hospital. All staff has been courteous and kind. The fact that everyone respects timeliness is appreciated.
- It's all good! At PMTC Dr. George and Pam King are the best! Thank you so much you have helped.
- I enjoy Pain Management. I go home more at ease and less pain. I would recommend more people to come. Thank you for making my life a little less painful.
- The doctor was very kind and gave me a better insight into my condition. He made me feel very comfortable and I liked the way he approached my examination by explaining everything he was doing and why he was doing it. He was very understanding to my pain and psychological needs.
- Don't change a thing. Continue with the awesome care you provide. The physical therapy was excellent. Nothing like I have had before. I like how they treat the whole person not just the pain. This was an excellent choice I made.
- The level of patient concern and the number of available treatment options – the fact that the doctors are constantly learning.
- Prompt scheduling, the time both the doctor and nurse took to talk with me and explain procedures and next step in treatment.
- Thanks for checking with my insurance company to see if I am covered for different treatments. It means a lot.
- You cared. You agreed that you believe I have pain. You gave me hope.
- I feel very welcome and cared for. Very sincere people! Very happy with service. You are doing a wonderful job. You have a patient comes first attitude which is very much appreciated. I am very pleased with my choice to come here.
- I felt very comfortable right away with everyone I had to speak with. My HMO called the office checked everything and called me back saying how pleased she was. Everyone is very nice and pleasant. I felt that I will actually be given the help I need to relieve pain on my first visit.

- They included me in my treatment plan. Explained things well.
- I believe that first impressions are lasting ones. A positive attitude, friendly assistance, direct information and immediate care are a few successful goals for any business establishment. You seemed to have captured all of those qualities. God Bless You. Keep assisting the patients that need to be healed.
- It was beautiful upon entering. I was greeted with a big hello and smile. The doctor was very helpful and polite.
- Thank you for the possibility of even given me 20-30% of my life back. I don't dare at this time wish for more. But I do know with me being off the heavy pain killers, my determination and Dr. Thomas-King I can get my life back I feel a lot is going to be due to her.